

Privacy Policy

CubeX Industries Ltd - Corporate Policy

This privacy notice explains how CubeX Industries Ltd uses personal information obtained through its website, contact forms, enquiries and ordinary business communications. CubeX is the controller of personal information described in this notice unless another arrangement is expressly stated.

Information we may collect

- Contact and identity details such as name, company, job title, email address and telephone number.
- Information contained in enquiries, quotations, project communications, meeting records and correspondence.
- Technical information generated when using our website, such as IP address, device/browser information and cookie or analytics data where applicable.
- Business-contact information obtained from clients, suppliers, professional networks or legitimate public sources.

Why we use information and lawful bases

- To respond to enquiries, prepare quotations and take steps at your request before entering a contract; and to perform contracts where applicable.
- To manage client, supplier and professional relationships, protect our business, improve services and communicate about relevant B2B services where our legitimate interests apply and are not overridden by individual rights.
- To meet legal, regulatory, tax, accounting, health and safety or other compliance obligations where processing is necessary for a legal obligation.
- Where consent is the appropriate basis, for example certain non-essential cookies or specific marketing activities, consent may be withdrawn at any time.

Sharing, transfers and retention

- We may share information with service providers, professional advisers, IT/hosting providers, project partners or authorities where necessary and lawful. We do not sell personal information.
- Where personal information is transferred outside the UK, CubeX will use an applicable lawful transfer mechanism or other permitted safeguard where required.
- Information is retained only for as long as reasonably necessary for the purpose collected, including legal, contractual, tax, insurance and dispute-resolution requirements.

Your rights

- Depending on the circumstances, you may have rights to access, rectify, erase or restrict personal information, object to processing, receive portable data, and withdraw consent where consent is relied upon.
- You may complain to the Information Commissioner's Office (ICO) if you have concerns about our handling of personal information. We encourage you to contact CubeX first so we can try to resolve the matter.

Contact and legal framework

- Privacy enquiries may be sent to info@cubexindustries.co.uk.
- This notice is intended to reflect the UK GDPR, Data Protection Act 2018 and the Data (Use and Access) Act 2025 amendments in force by September 2026. It should be reviewed if CubeX introduces materially different processing, profiling, international transfers or marketing practices.

Approval

Approved by: Managing Director / Board-authorized representative Date: 9 September 2026

Policy owner: CubeX Industries Ltd management Review: at least annually or after material legal/operational change