

## Quality Policy

CubeX Industries Ltd - Corporate Policy

CubeX Industries Ltd aims to provide consistently high-quality design, engineering and manufacture of specialist concrete products, including UHPC and architectural precast solutions. Quality is achieved through controlled processes, competent people, reliable suppliers, suitable testing and clear communication with clients and project partners.

### Our commitments

- Understand and agree client, technical, aesthetic, statutory and contractual requirements before manufacture or supply.
- Use appropriate specifications, drawings, mix designs, inspection plans and controlled production information.
- Ensure materials and suppliers are selected with regard to quality, traceability, suitability and project requirements.
- Carry out inspection, testing and verification at appropriate stages, using competent personnel and suitable equipment.
- Maintain records sufficient to demonstrate conformity where required by contract, specification or law.
- Identify, segregate and manage non-conforming materials or products and implement corrective action proportionate to the issue.
- Capture lessons learned and pursue continual improvement in design, production, installation support and customer service.
- Encourage employees and partners to raise quality concerns promptly and without fear of blame.

### Responsibility and review

- Management is responsible for providing suitable resources and establishing clear quality responsibilities.
- Employees and contractors are expected to follow approved procedures, drawings and instructions and to report deviations.
- This policy will be reviewed periodically and when there are significant changes to products, processes, legislation or business activities.

### Standards and compliance

- Where a project requires specific British Standards, Eurocodes, product standards, testing methods, certification or client quality plans, those requirements take precedence and will be incorporated into project controls.
- This policy does not itself claim certification to ISO 9001 or any other management-system standard unless separately confirmed by CubeX.

### Approval

Approved by: Managing Director / Board-authorised representative    Date: 9 September 2026

Policy owner: CubeX Industries Ltd management    Review: at least annually or after material legal/operational change